

## Renfro Veterinary Services, Inc -BOARDING POLICY-

Our goal is to provide a safe, clean and healthy environment for your pet's stay at our hospital. To make certain this occurs; we follow a set of guidelines consistently so that each pet receives optimum care.

### OUR SERVICES:

- Pets are fed with Science Diet unless their regular diet is provided.
- Fresh water is kept available 24 hours a day.
- Cats are housed separately from dogs.
- Dogs are exercised at least twice daily.
- Dogs boarding 3 nights or more will receive a complimentary bath prior to discharge.
- Pets are able to rest on rubber platforms designed for cleanliness and comfort.
- Our heating, cooling and ventilation systems have been designed to provide the best possible airflow to maintain pet comfort and health.
- Kennels and runs are cleaned and disinfected twice daily.
- Discharges **are not** scheduled on Sundays or holidays.
- Should any problems arise, one of the doctors will examine your pet and notify you.
- Our ward attendants are trained and responsible individuals who are caring and compassionate.

### OUR REQUIREMENTS: *For your pet's protection*

- Pets must be healthy to be allowed in kennel.
- All pets must be vaccinated within the last 12 months. For dogs, this includes kennel cough, distemper, parvovirus and rabies vaccinations.
- Fecal examination to check for internal parasites within the last 6 months, since all pets use a common exercise yard.
- NO FLEAS OR TICKS ALLOWED! Any pet with fleas or ticks will be treated with Advantage, Frontline or Capstar at the owner's expense.
- Any pet with signs of disease will be examined by the doctor and treated if necessary. The doctor will call to discuss any problems that cannot wait until your return.
- Personal items are welcome; however we are not responsible for any loss or damage to items during your pet's stay.

### OUR FEES:

- Cats \$12.50/night
- Small dog cage \$13.50/night
- Medium dog cage \$16.50/night
- Large dog cage \$18.50/night
- Indoor runs \$23.00/night
- Administering oral medications fee \$2.50/night
- Injection fee (i.e. insulin) \$4.00/night

On the day of discharge a boarding fee will be charged for pets picked up after noon.

**Holiday Deposit:** If making reservations that will occur over a holiday a deposit of ½ the expected boarding fee will be expected at the time of reservation. This deposit will be refundable up to 4 days prior to arrival. If cancellation not made 4 days prior to reservation, deposit will be considered non-refundable.

We are here to provide service to you and your pets and will endeavor to maintain our high standards. Should you ever have a problem or question, please contact us immediately.

Thank you,  
The Doctors and Staff of Renfro Veterinary Services



Renfro Veterinary Services, Inc.  
Boarding Admission Form



Owner \_\_\_\_\_

Cell Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

Emergency Contact \_\_\_\_\_ Phone \_\_\_\_\_

Person(s) authorized to pick up pet \_\_\_\_\_

Cage Size: Dog Run 72"x 38" Medium 28"x 28" Large 34"x 28"

Double Large 34"x 28" Small 22"x 28" Cat 22"x 28"

Pet's Information

Pet's Name \_\_\_\_\_ Does your pet have any allergies? \_\_\_\_\_

Does your pet have any special medical or behavioral conditions? \_\_\_\_\_

Is your pet currently on medication? (Please list) \_\_\_\_\_

Brand of food, amount, treats, how often? \_\_\_\_\_

Items left with pet: collar \_\_\_ leash \_\_\_ treats \_\_\_ food \_\_\_ toys \_\_\_ blankets \_\_\_

carrier \_\_\_ medication \_\_\_ other: \_\_\_\_\_

Additional services requested during stay: \_\_\_\_\_

Authorization

I authorize Renfro Veterinary Services Inc. to board and care for the above named pet. I understand that, in case of emergency, Dr. Renfro reserves the right to treat my pet at his discretion should he be unable to contact me. I assume responsibility for all charges incurred in the care of the animal. I also understand these charges will be paid at the time of release and that a deposit may be required.

\_\_\_\_\_ I acknowledge that I have received a copy of Renfro Veterinary's boarding policy.

Signature \_\_\_\_\_ Date In \_\_\_\_\_ Date Out \_\_\_\_\_ am/pm

I acknowledge that the above information was previously dated but is still accurate:

Signature \_\_\_\_\_ Date In \_\_\_\_\_ Date Out \_\_\_\_\_ am/pm

Signature \_\_\_\_\_ Date In \_\_\_\_\_ Date Out \_\_\_\_\_ am/pm

Signature \_\_\_\_\_ Date In \_\_\_\_\_ Date Out \_\_\_\_\_ am/pm