

Renfro Veterinary Services, Inc -BOARDING POLICY-

Our goal is to provide a safe, clean and healthy environment for your pet's stay at our hospital. To make certain this occurs; we follow a set of guidelines consistently so that each pet receives optimum care.

OUR SERVICES:

- Pets are fed with Science Diet unless their regular diet is provided.
- Fresh water is kept available 24 hours a day.
- Cats are housed separately from dogs.
- Dogs are exercised at least twice daily.
- Dogs boarding 3 nights or more will receive a complimentary bath prior to discharge.
- Pets are able to rest on rubber platforms designed for cleanliness and comfort.
- Our heating, cooling and ventilation systems have been designed to provide the best possible airflow to maintain pet comfort and health.
- Kennels and runs are cleaned and disinfected twice daily.
- Discharges **are not** scheduled on Sundays or holidays.
- Should any problems arise, one of the doctors will examine your pet and notify you.
- Our ward attendants are trained and responsible individuals who are caring and compassionate.

OUR REQUIREMENTS: *For your pet's protection*

- Pets must be healthy to be allowed in kennel.
- All pets must be vaccinated within the last 12 months. For dogs, this includes kennel cough, distemper, parvovirus and rabies vaccinations.
- Fecal examination to check for internal parasites within the last 6 months, since all pets use a common exercise yard.
- NO FLEAS OR TICKS ALLOWED! Any pet with fleas or ticks will be treated with Advantage, Frontline or Capstar at the owner's expense.
- Any pet with signs of disease will be examined by the doctor and treated if necessary. The doctor will call to discuss any problems that cannot wait until your return.
- Personal items are welcome; however we are not responsible for any loss or damage to items during your pet's stay.

OUR FEES:

- Cats \$13.50/night
- Small dog cage \$14.50/night
- Medium dog cage \$17.50/night
- Large dog cage \$19.75/night
- Indoor runs \$24.75/night
- Administering oral medications fee \$3.25/night
- Injection fee (i.e. insulin) \$5.25/night

Prices are per pet per night.

On the day of discharge a boarding fee will be charged for pets picked up after noon.

Holiday Deposit: If making reservations that will occur over a holiday a deposit of ½ the expected boarding fee will be expected at the time of reservation. This deposit will be refundable up to 4 days prior to arrival. If cancellation not made 4 days prior to reservation, deposit will be considered non-refundable.

We are here to provide service to you and your pets and will endeavor to maintain our high standards. Should you ever have a problem or question, please contact us immediately.

Thank you,

The Doctors and Staff of Renfro Veterinary Services



Renfro Veterinary Services, Inc.
Boarding Admission Form



Owner _____

Cell Phone _____ Other Phone _____

Emergency Contact _____ Phone _____

Person(s) authorized to pick up pet _____

Cage Size: Dog Run 72"x 38" Medium 28"x 28" Large 34"x 28"
Double Large 34"x 28" Small 22"x 28" Cat 22"x 28"

Pet's Information

Pet's Name _____ Does your pet have any allergies? _____

Does your pet have any special medical or behavioral conditions? _____

Is your pet currently on medication? (Please list) _____

Brand of food, amount, treats, how often? _____

Items left with pet: collar ___ leash ___ treats ___ food ___ toys ___ blankets ___

carrier ___ medication ___ other: _____

Additional services requested during stay: _____

Authorization

I authorize Renfro Veterinary Services Inc. to board and care for the above named pet. I understand that, in case of emergency, Dr. Renfro reserves the right to treat my pet at his discretion should he be unable to contact me. I assume responsibility for all charges incurred in the care of the animal. I also understand these charges will be paid at the time of release and that a deposit may be required.

_____ I acknowledge that I have received a copy of Renfro Veterinary's boarding policy.

Signature _____ Date In _____ Date Out _____ am/pm

I acknowledge that the above information was previously dated but is still accurate:

Signature _____ Date In _____ Date Out _____ am/pm

Signature _____ Date In _____ Date Out _____ am/pm

Signature _____ Date In _____ Date Out _____ am/pm